South Point Herb Farm LLC - Weekly Produce Pick-Up - 2025

Local, Fresh, Premium, Delicious | Why & How We Grow

Feeding our family with the best possible food is important to us. We would like to share this experience with our community. Use of regenerative farming methods is vital to creating our high-quality end products and protecting the 'aina. All of the produce is grown in organic, microbe-rich, living soil that is enhanced with compost which contains pruned plant parts from all around the farm (overgrown herbs, squash leaves, fruit tree branches, corn stalks, etc.), produce scraps, egg shells, and our chicken's manure. We use essential oils and strategic inter-planting methods to help with pest management.

Our Mission

Enjoy growing the highest quality, nutrient dense produce to share with our community while supporting the growth of local farms and their members. Thank you for your support!

How It Works

You will receive one box/bag of produce each week. Common produce items include squashes, beans, cucumber, eggplant, lettuce, sweet potato, celery, tomatoes, radish, beet, turnip, cooking greens, carrots, corn, citrus, and herbs. Selection varies by season. Summer items may include summer squash, zucchini, and melons. Winter items may include soybean, winter squash, and pumpkin.* If you choose any add-ons, we must be notified of your interest in these add-ons and the add-ons must be paid for one week prior to pick-up.

We offer two options:

- Ohana Size (8-10 produce items)
 Weekly = \$40 per week
- Regular Size Subscription (4-6 produce items)
 Weekly = \$20 per week

Add-Ons

- Fresh Sourdough Bread \$10 per loaf (limit 1 loaf per customer)
- Handmade Lye Soap \$8 per bar (limit 2 bars per customer)
 Please visit the website below to learn more about our lye soap offerings.
 https://www.southpointherbfarm.com/csa-sphf-box

The pick-up schedule runs week to week. Pick-up is assumed automatically continued each week until we receive your written or verbal notice to cancel and/or 7 days prior notification of upcoming unavailability for pick-up.

*If there are any items you do not like in that week's box/bag, we may offer a variety of swap out items at the time of pick-up. This is not guaranteed, but if available, can help our community avoid waste. Just ask! Another way we can all avoid waste is by sharing with neighbors, trying new things and looking up new recipes, or adding them to a compost pile. During pick-up hours, feel free to bring back any unused items that may have sat too long. We'll be really appreciative and compost them for you if you're unable to. In 6 months, they will be fertilizing the newest round of crops. Regenerative!

Payment

At this time, payment is collected on a weekly basis at the time of pick-up. We accept cash or card payment (major companies). Card payments will incur the pass-along GET 4.712% tax as well as a \$2 processing fee to help cover our point-of-sale use charges. This payment is to reserve your box/bag for the <u>next</u> week's pick-up.

Timely payments are critical to minimizing operational costs and to keeping our rates as low as possible. Missed payment and/or failure to show for pick-up will result in automatic suspension of a member's account.

Vacations and Holidays

Members will be notified well in advance of any change to the delivery schedule because of the day on which Christmas and New Year's Day fall. We encourage you to shop heavier the week prior.

If there are specific weeks that you will not be able to pick-up your box/bag, you must notify South Point Herb Farm LLC ahead of time, to avoid suspension.

To avoid being charged for the week(s) you will be unavailable to pick-up your box/bag, you must give us at least <u>7 days advance notice</u>.

We cannot provide an extra produce box/bag on your next pick-up week to make up for a missed pick-up. We do not issue refunds for missed pick-ups.

Pick-Up

You can designate someone else to pick-up your produce for you. Please let us know ahead of time if you choose to designate someone else to complete your pick. Unless prior notice is provided of this designation, we will not release your box/bag to anyone other than yourself or your designated alternative pick-up person listed on this form. Please always arrive on time and only within the designated window. Our farm is not open to the public at this time. We will bring your box/bag out to your vehicle.

- Pick-up location address:
 Will be disclosed at time of application acceptance.
- Pick-up time: Tuesday 3 pm – 6 pm

Cancellation

Customers can cancel their pick-ups at any time by notifying a member of South Point Herb Farm LLC's staff with verbal notice or written notice. We do not offer refunds. Customers that choose to cancel through email or phone call will be asked to give a 7 days notice prior to their cancellation.

Living in Hawaii, we have the blessing of growing throughout the year. Weather, season, and harvest can and will change what is available in each box/bag week to week. When working with the ebbs and flows of mother nature, sometimes, weather is not-so-forgiving and can have extreme effects on the farm's operation and fulfillment of orders. However, these cases are rare and we are always committed to trying our best, working hard, and providing quality produce to our supporters. We always appreciate your understanding.

Have questions? Email us at southpointherbfarm@gmail.com

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Please completely fill out this form, print your name, and write the date to complete the sign-up.

First Name	Last Name
Designated Alternate Pick-Up Person First Name	Designated Alternate Pick-Up Person Last Name
Phone Number	Alternate Phone Number
Email Address	Street Address, City, and Zip Code
Subscription Size (Ohana or Regular)	Would You Like To Receive our Monthly Newsletter?
Add-Ons? (Sourdough bread, limit one)	Add-Ons? (Lye soap, limit two)
Cash or Card Payment?	Any Specific Dislikes? (We will try our best to provide substitutions or duplicate other preferred items)
By filling out this form, printing my name below, and writing the date, I agree to the terms in this document and understand that they are subject to change at any time. If applying online: please email this form to southpointherbfarm@gmail.com and allow 5 business days for us to review the form, contact you with any questions, and process your application. Mahalo!	
Printed Name FOR OFFICE USE ONLY DOCUMENT REVIEWED AND APPROVED BY: Dislikes or non-preferred: Notes:	